
Food Safety and Quality Policy

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Policy Statement

Fundamental to Britvic's core value of "we care" is ensuring provision of consistent food-safe high-quality products and services that delight our customers and consumers. We are committed to sustaining an environment which promotes a food safety and quality culture within our organisation to provide trusted brands across our markets.

Who does it apply to?

It applies to all our employees globally in the Supply Chain Operations, Quality Safety Environment (QSE), and R&D and Technical Implementation functions.

The PLC Director of Quality, Safety and Environment (QSE) owns this Policy on behalf of the Chief Executive Officer and is accountable for Food Safety and Quality standards.

Top management for each business unit are responsible for delivery of the policy requirements within their operations.

The PLC Quality, Safety and Environment team has responsibility for setting out the Integrity Management System standards, which include specific centralised Food Safety and Quality requirements, procedures and specifications. This team also report on Food Safety and Quality management compliance and performance to the Executive Team.

Policy Detail - What do I need to know or do?

Our Food Safety and Quality Commitments

- We will design and manufacture products that meet the highest Food Safety and Quality standards and meet the requirements of our customers and consumers.
- We will comply with all relevant legal and regulatory requirements relating to the Food Safety, Quality and authenticity of our products and services.
- The Integrity Management System's effectiveness will be continually verified through certification to recognised international standards, such as ISO 9001, FSSC22000 and IFS.
- We maintain a Food Safety and Quality culture by developing capability through training, communications and awareness for employees.
- We will set objectives and targets to drive excellence and implement management programmes to deliver them effectively.



- We will regularly review and continually improve our Food Safety and Quality policy and standards in line with legislation, stakeholder requirements and identified risks and opportunities.
- We will ensure our suppliers and contractors comply with our Food Safety and Quality commitments.

What happens if I don't follow this policy?

It is our personal responsibility to do the right thing for ourselves, for each other, and for Britvic. This behaviour is the beating heart of our "We Own It" value. Not doing the right thing or asking for support, could impact your myPerformance end of year rating, and any potential breach may lead to disciplinary action being taken.

If you don't follow or fully comply with the Policy, you could endanger the quality of our products.

Authorised by

Simon Litherland, Chief Executive Officer

Leonie Watson

Director of Quality, Safety and Environment



Site Manager : _____

