

Business Continuity

Our commitment

Britvic is committed to maintaining an uninterrupted supply of products to customers wherever possible. In order to achieve this goal we have rigorous continuity plans in place for appropriate critical procedures. Our systems are designed to mitigate risk, limiting the opportunity for problems arising through careful planning and investment in necessary preventative measures. Where business continuity is threatened by factors beyond our control, our management systems and reactive continuity plans are robust and flexible, ensuring continued supply to customers.

Our processes

SEE (social, environmental, ethics) risk management

Britvic carries out risk assessments for each area of its business on at least a quarterly basis. This assessment is reviewed by the Executive Committee and by the Board on at least a semi-annual basis, enabling any necessary decisions on investment in preventative measures or development of further contingency plans to be made.

Following Britvic's IPO in December 2005, a framework for risk management has been developed, defining the process for monitoring controls and managing risks within the Group. The framework includes:-

- specific objectives for the internal control/risk management process
- roles and responsibilities of stakeholders in the process
- mechanisms and activities which will achieve the objectives
- key deliverables
- interfaces with other related activities

Responding to a threat

Any serious threat to business continuity initiates the 'Crisis Management Team'. This is made up of a core team of individuals from key business functions supplemented by any additional experts relevant to the situation at hand. The Team controls each situation against a checklist set out in the 'Crisis Manual' and follows developed procedures.

Our systems

Britvic invests in both preventative safety measures and reactive support services. These include:

- Extensive use of sprinkler systems across our production sites
- Great emphasis on rigorous Health and Safety training and inspections
- Complete backup of IT systems, with full recovery possible within 24-36hrs through use of an additional support site
- Provision of office space should a site become unusable, plus recovery of the location commencing within four hours.
- Risk management audits by internal staff and insurers