

# Food Safety & Quality Policy

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### **Policy Statement**

Fundamental to Britvic's core value of "we care" and as a foundation to our Healthier People, Healthier Planet strategy, is the provision of food-safe high-quality products and services that delight our customers and meet the needs of our consumers. We are committed to sustaining an environment which promotes a food safety and quality culture within our organisation to provide trusted brands across our markets.

### Who does it apply to?

It applies to all our employees globally in the Supply Chain Operations, QSE, R&D, Technical Implementation and Central Manufacturing supporting functions.

The PLC Director of Quality, Safety and Environment (QSE) owns this Policy on behalf of the Chief Executive Officer and is accountable for Food Safety and Quality standards.

Top management for each business unit are responsible for delivery and communication of the policy requirements within their operations.

The PLC Quality, Safety and Environment team has responsibility for setting out the Management System standards, which include specific centralised Food Safety and Quality requirements, procedures and specifications. This team also report on Food Safety and Quality management compliance and performance to the Executive Team.

### Policy Detail - What do I need to know or do?

### **Our Food Safety and Quality Commitments**

- We will design and manufacture products that meet the highest Food Safety and Quality standards to meet the requirements of our customers and consumers.
- We will comply with all relevant legal and regulatory requirements relating to the Food Safety, Quality and authenticity of our products and services.



- The Food Safety & Quality Management System's effectiveness will be continually verified through certification to recognised international standards, including ISO 9001, ISO 22000, FSSC 22000 and IFS across our manufacturing network.
- We promote a Food Safety and Quality culture by ensuring Management commitment to annually reviewed action plans throughout the business built on regular monitoring, and underpinned with training & awareness campaigns for employees and visitors to our sites.
- We will set objectives and targets to drive excellence at every level of the business and implement management programmes to deliver them effectively.
- We will regularly review and continually improve our Food Safety and Quality policy and standards in line with legislation, stakeholder requirements and identified risks and opportunities.
- We will ensure our suppliers and contractors are made aware of and comply with our Food Safety and Quality commitments.

### What happens if I don't follow this policy?

It is our personal responsibility to do the right thing for ourselves, for each other, and for Britvic. This behaviour is the beating heart of our "We Own It" value. Not doing the right thing or asking for support, could impact your myPerformance end of year rating, and any potential breach may lead to disciplinary action being taken.

If you don't follow or fully comply with the Policy, you could compromise the food safety or quality of our products.

## **Authorised By**



Simon Litherland, Chief Executive Officer

Leonie Watson, Director of Quality, Safety and Environment



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